

Council of Canadian Administrative Tribunals



**4th International Conference  
and 23rd Annual Conference**

# **Administrative Justice Without Borders**

## **Final Conference Program**

**May 6 - 8, 2007**

**The Westin Bayshore, Vancouver  
British Columbia, Canada**

## PROGRAM DETAILS

CCAT gratefully acknowledges and thanks the following conference sponsors and partners:



**SPECIAL NOTE:** This conference has been officially approved by the Law Society of Upper Canada, the BC Law Society and the Washington State Board of Continuing Legal Education for continuing legal education credits. As well, the States of Oregon and California have also given their verbal consent for continuing education credits.

## Sunday, May 6

8:30 am - 6:30 pm

**Registration Desk Open**  
Stanley Park Foyer

9:00 - 11:30 am

**CCAT Board of Directors Meeting**  
Marine

### OPTIONAL TOURS

10:30 am - 12:00 noon

**1. Stanley Park Walking Tour**  
Meet in hotel main lobby for departure.

10:00 am - 12:00 noon

**2. City Bus Tour**  
Meet in hotel main lobby for departure.

12:00 - 1:00 pm

**Delegates on their own.**

1:00 - 1:30 pm

**OPENING / WELCOME REMARKS**  
Stanley Park Ballroom

#### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

Conference Co-Chairs:

- Heather MacNaughton, Chair, British Columbia Human Rights Tribunal
- Walter Pylypchuk, Legal Counsel, British Columbia Workers' Compensation Appeal Tribunal

1:30 - 2:15 pm

**PLENARY SESSION**  
**Impact of Demographics:**  
**As the World Churns**  
Stanley Park Ballroom

#### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

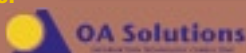
The world is a constantly changing place. Populations have changed; economic alignments have changed. It has been termed a global village. Distances have notionally shrunk to virtual nothingness. The movement of capital, people, and jobs is a daily occurrence. Outsourcing is the new mantra. How does all of this impact on our established domestic administrative justice institutions? How do our established domestic institutions keep up with this change? To begin to wrestle with these questions requires an appreciation of the scope of the changes in the world around us. This presentation will provide a state of the world overview to sensitize us to the extent of change and its potential impact on our institutional lives in terms of our day-to-day administrative justice activities.

**Speaker:** Terry Bogyo, Director Corporate Planning, WorkSafe BC, Richmond, Canada

2:15 - 2:45 pm

**Refreshment Break / "Speed Networking"**  
Stanley Park Foyer

Sponsored By:



Meet and greet delegates from all around the world in a fun and informative way!

2:45 - 5:15 pm

### ROUNDTABLE DISCUSSION FORUMS

Unique, interactive and individual "Roundtable Discussion Forums" will explore the implications of our changing world demographics and shrinking world economy for various areas of adjudication. Are existing administrative law structures up to the challenge? What are the issues and implications for individuals working in the administrative law field? Come and share your thoughts and ideas and learn from colleagues from many other jurisdictions.

#### 1. Workers' Compensation

Cypress 1

**Facilitator:** Louanne Labelle, Chief Appeal Commissioner, Workers' Compensation Appeals Tribunal, Halifax, Canada

#### 2. Labour and Employment

Cypress 2

**Facilitator:** Brian Burkett, Partner, Heenan Blaikie LLP, Toronto, Canada

#### 3. Human Rights

Oak 1/2

**Facilitator:** The Honourable Justice Anne Mactavish, Federal Court of Canada, Ottawa, Canada

#### 4. Immigration

MacKenzie (Level 1)

**Facilitator:** Professor Peter Showler, Consultant and former Chair, Immigration and Refugee Board of Canada, Ottawa, Canada

#### 5. Economic Regulation

Seymour (Level 1)

**Facilitator:** Professor Debra Steger, University of Ottawa, Faculty of Law and Director, EDGE Network, Ottawa, Canada

5:30 - 7:00 pm

### PRESIDENT'S RECEPTION

Currents Restaurant & Garden

Catch up with old friends or mix and mingle with new colleagues from around the world while enjoying epicurean delights and a refreshing beverage!

## Monday, May 7

8:00 am - 7:00 pm

**Registration Desk Open**  
Stanley Park Foyer

8:00 - 8:30 am

**Continental Breakfast**  
Stanley Park Foyer

8:30 - 9:00 am

**CONFERENCE GREETINGS / REMARKS**  
Stanley Park Ballroom

Honourable Wally Oppal, Attorney General of British Columbia

9:00 - 10:30 am

### PLENARY SESSION

**Administrative Law in an Era of Globalization**  
Stanley Park Ballroom

#### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

This session is based on a paper about globalization, politics, markets and law. It deals specifically with the interrelationships of these concepts and the domestic institutions they involve. The paper argues that the forces and processes we call "globalization" can be influenced, shaped and harnessed to achieve public ends. Law, particularly domestic administrative law, has a crucial role to play in this endeavor and much is at stake. Indeed, the essence of democracy in the 21st century depends on the ability of citizens to affect the policies that globalization would now seem to dictate. This keynote presentation by a renowned, pioneering writer and researcher on the interaction between international and domestic concepts and institutions in administrative law will be a highlight of the conference. It will be of the greatest value to all working in the world of administrative tribunals in either the international or domestic spheres. It will challenge participants to rethink the nature of their responsibilities in an era of globalization and will give them new insights into changes underway in the interface between domestic and international administrative law.

**Speaker:** Alfred Aman, Roscoe C. O'Byrne Professor of Law, Indiana University School of Law, Bloomington, United States

*Also included in this session will be short, responsive reports from the facilitators of the Sunday "Roundtable Discussion Forums" regarding Workers Compensation (Louanne Labelle), Labour and Employment (Brian Burkett), Human Rights (Justice Anne Mactavish), Immigration (Peter Showler), and Economic Regulation (Debra Steger).*

10:30 - 11:00 am

**Refreshment Break**  
Stanley Park Foyer

11:00 am - 12:30 pm

### CONCURRENT BUSINESS SESSIONS

#### 6. Credibility: And the Oscar Goes To...

Salon D (Level 1)

#### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

How many times does that thought run through an adjudicator's mind while listening to witnesses recount their tales of woe? Who is credible? Who knows!? This session will present an overview of credibility issues and methods of assessing credibility. In this session Richard Peck, lead defense counsel in the Air India trial, will provide an insightful analysis into how simple credibility issues may be the turning points in a complex case of mass murder.

**Speakers:** Richard Peck, QC, Barrister and Solicitor, Peck and Company, Vancouver, Canada  
Dirk Ryneveld, The Office of the Police Complaint Commissioner, Vancouver, Canada  
Dr. Stephen Porter, Associate Professor and Director of the Forensic Certificate Program, Department of Psychology, Dalhousie University, Halifax, Canada

Monday, May 7 - Cont'd

**7. Ensuring Consistency Amongst Adjudicator Decisions**  
Oak 1/2

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

Can the principles of consistency in decision making and independence co-exist? Is consistency necessary for greater credibility in a tribunal's decision making? Hear from senior members of immigration tribunals around the globe about the importance of consistency in decision making to their tribunals and what steps have been successful in leading to consistency while ensuring that members maintain their independence.

**Moderator:** *Brian Goodman*, Interim Chairperson, Immigration and Refugee Board of Canada, Ottawa, Canada

**Speakers:** *Steve Karas*, Principal Member, Migration Review Tribunal and Refugee Review Tribunal, Sydney, Australia

*The Honourable Ken Josephson*, Immigration Judge, United States Department of Justice Immigration Court, Seattle, United States

**8. Administrative Justice in WTO Dispute Settlement**  
Cypress 2

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

The WTO dispute settlement system is the most active and prolific dispute resolution system in the world today. There have been over 350 complaints and approximately 150 decisions of arbitral bodies since 1995. In this highly judicialized international system, the commercial stakes are often very high and the issues are complex. The growing jurisprudence has provided clarifications of WTO rights and obligations, and led to a comprehensive body of administrative practice and procedure. While the WTO is a state-to-state organization, private interests are major stakeholders in these cases. This panel will discuss the evolution of the WTO dispute settlement system and, in particular, the development of administrative practice and procedure in the rulings of the panels and Appellate Body. Participants at this business session will learn how a major international tribunal has gone about developing its adjudicative processes on a case-by-case basis from those directly involved in this development. The session will be of interest not only to international trade lawyers, but also to all concerned with how any administrative tribunal sets about creating its own distinctive practices and procedures. These international insights will be of the greatest value to take back to domestic institutions thereby adding to the growing synergy between the international and domestic spheres with respect to administrative justice.

**Moderator:** *Professor Debra Steger*, University of Ottawa Faculty of Law and Director, EDGE Network, Ottawa, Canada

**Speakers:** *Elaine Feldman*, Vice-Chair, Canadian International Trade Tribunal, Ottawa, Canada  
*William Davey*, Guy Raymond Jones Chair, University of Illinois College of Law, Champaign, United States  
*Jane Bradley*, Deputy Director, Institute for Economic Law, Georgetown University Law Center, Washington (DC), United States

**9. World Report #1**  
Cypress 1

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

Administrative justice now transcends national borders. Issues in one country are likely to be issues in another, if not today, then tomorrow. In the first of two sessions, a panel of distinguished experts from Australia, Canada and the United States report on the state of administrative justice in their countries. Find out about current issues, trends and developments and be better prepared to

recognize and confront them when they knock on your door. On Tuesday hear from speakers from the United Kingdom, New Zealand and the Ukraine.

**Moderator:** *David Jones*, QC, Barrister and Solicitor, Partner, de Villars, Jones, Edmonton, Canada

**Speakers:** *Honourable Justice Garry Downes*, President, Administrative Appeals Tribunal and Chair, Council of Australasian Tribunals (COAT), Sydney, Australia  
*France Houle*, Company name to be advised  
*Cathy Bennett*, Administrative Law Judge and President, National Association of Administrative Law Judiciary (NAALJ), New York, United States

12:30 - 2:00 pm

**LUNCHEON**

**Stanley Park Ballroom**

The Honourable Justice John Evans, Federal Court of Appeal, Ottawa, Canada

2:00 - 4:00 pm

**CONCURRENT BUSINESS SESSIONS**

**10. International Investment Arbitration: The Intersection of Private Rights and Public Interest**  
Oak 1/2

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

Practice and procedure in investment treaty arbitration. A panel of experts looks at how international law rights are pursued and decided in arbitrations between private parties and states in an important emerging area of international dispute resolution. What is all the fuss about?

**Moderator:** *Henri Alvarez*, Lawyer, Fasken Martineau, Vancouver, Canada

**Speakers:** *Meg Kinnear*, Senior General Counsel and Director General, Department of Foreign Affairs and International Trade, Ottawa, Canada  
*Ian Laird, Fulbright & Jaworski, L.L.P.*, Washington (DC), United States  
*Jon Johnson*, Counsel, Goodmans LLP, Toronto, Canada  
*Christopher Thomas*, QC, Partner, Thomas & Partners, Ottawa, Canada

**11. Literacy Awareness for Easier Access to Justice**  
Cypress 1

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

People have a right to understand the legal processes that affect them yet almost 50% of Canadians over age 16 have difficulty understanding and using information in documents. You cannot solve the literacy problems of society but you can make sure that people with literacy challenges have easy access to justice so processes should be fast, fair, clear, and responsive. Plain language provides for clarity, efficiency, and effectiveness. And it saves money! Find out about the work of CCAT's Literacy and Access to Justice Committee to develop resources and programs immediately applicable to meeting your tribunal's mandate. Learn where to get the tools you need from the CCAT web site to help your tribunal fulfill its mandate while raising staff awareness of the relevance of low literacy and their sensitivity to it in delivering services, creating user-friendly written and visual material that is part of the tribunal process, and training tribunal staff and members to recognize literacy problems and work with them appropriately.

**Moderator:** *Terry Sargeant*, Chair, Clean Environment Commission, Winnipeg, Canada

**Speakers:** *Cheryl Stephens*, Legal Plain Language Consultant, Vancouver, Canada  
*Dr. Emmanuel Didier*, Language Advisor, Canadian Forces Health Services Headquarters, Ottawa, Canada  
*The Honourable Justice Hugh Stansfield*, Provincial Court of British Columbia, Vancouver, Canada

**12. Foreign Trained Professionals: Why Having a Heart Attack in a Taxi is a Good Thing**  
Cypress 2

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

We live in a global village where not only the movement of capital and jobs is a common occurrence, but where the shortage of labour and professional skills has resulted in the movement of people from country to country to fill that shortage like never before in our history. This panel will explore the issues and problems surrounding the assessment of credentials and the impact on domestic regulation by the movement of foreign-trained professionals from country to country.

**Moderator:** *Kelly Pollack*, Director of Employment and Language Programs, MOSAIC, Vancouver, Canada

**Speakers:** *Gwen Brodsky*, Barrister and Solicitor, Vancouver, Canada  
*Patti Latsch*, Deputy Director of Health Professions Quality Assurance, Department of Health, Turnwater, United States  
*Cynthia Johansen*, Registrar, BC College of Nurses, Vancouver, Canada

**13. Expert Evidence: It's Magic**  
Salon D (Level 1)

**SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH**

Many tribunals are confronted in their day-to-day activities by experts and expert evidence. They are the modern day alchemists whose word is gospel. Or is it? This session is designed to help adjudicators begin to unravel the shroud of mystery behind which experts hide and the tangled webs they weave. Professor Shepherd will present a truly insightful foray into understanding what makes an expert and Robert Wright, lead prosecutor in the Air India trial, will present an engaging look at how complex expert evidence was marshalled, made understandable to the ordinary person, and presented to the court in one of the most important Canadian trials.

**Speakers:** *Robert Wright*, QC, Director of Special Prosecutions and Criminal Appeals, Criminal Justice Branch, Vancouver, Canada  
*Professor Anthony Sheppard*, University of British Columbia Law, Vancouver, Canada

4:00 - 4:15 pm

**Refreshment Break**  
Stanley Park Foyer

4:15 - 4:45 pm

**BUSINESS SESSION**

**The Lighter Side of Listening and Communicating**  
Stanley Park Ballroom

A session that you cannot miss! A light-hearted, entertaining and interactive look at skills that you may already take for granted. ....or perhaps think you have perfected with years of practice. Join our expert speaker Alasdair Smith for this engaging session on listening and presentations skills which will challenge you to:

- practise thinking on your feet
  - explore how to be in the moment
  - practise dealing with the unexpected
  - create awareness of your voice and physical self
  - stimulate lateral thinking and intuition
  - learn how to read your audience and connect with them
- Session content subject to change at any time without prior notice.*

4:45 - 5:00 pm

**Special Announcements**  
Stanley Park Ballroom

Conference Co-Chairs:

- Heather MacNaughton, Chair, British Columbia Human Rights Tribunal
- Walter Pylpchuk, Legal Counsel, British Columbia Workers' Compensation Appeal Tribunal

## Monday, May 7 - Cont'd

6:30 - 10:00 pm

### BOAT CRUISE EVENING EVENT

#### Meet in hotel lobby for departure.

Come aboard the incredible "MV MAGIC CHARM" - a sensational charter yacht, designed and built for exquisite entertainment and dining pleasure. Join us for an evening of entertainment, luxury and culinary delights while the professional crew showcase the splendour of the Canadian West Coast. Tickets available - additional cost of \$79.50 CDN (includes GST) - space is limited and allocated on a first-come, first-served basis. Event is subject to change or cancellation at any time without prior notice.

## Tuesday, May 8

8:00 am - 3:30 pm

### Registration Desk Open Stanley Park Foyer

8:00 - 9:00 am

### Continental Breakfast Stanley Park Foyer

9:00 - 10:30 am

### CONCURRENT BUSINESS SESSIONS

#### 14. Decision Writing: Astute Tips for the Astute Writer Salon D (Level 1)

##### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

A British parliamentarian once said of a proposed bill that "It sweats difficulties at every paragraph; every [phrase] breeds a dilemma; every clause ends in a cul-de-sac; dangers lurk in every line; mischief abounds in every sentence; and an air of evil hangs over all of it." We can all think of situations where that description aptly sums up our frustration at putting pen to paper. The more complicated the case, the more that is at stake, the more difficult it is for an adjudicator to write in an organized, comprehensive and understandable manner and to avoid such a description. Professor Ed Berry will take participants through the judgment in the Air India case as an example of how to organize and write about issues in a complex, multifaceted trial to produce a readable and well-written decision.

**Speaker:** Professor Ed Berry, E & M Berry Inc., Peterborough, Canada

#### 15. Comparative Views of Inquiry Processes Cypress 1

##### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

Inquiries of one sort or another are a striking feature of modern government and much may be learned from comparative insights. What sort of issues are suitable to inquiries? Who should head them? How should implementation be handled? Should inquiries only determine what has happened or make recommendations for change? What support and terms of reference are needed for inquiries to be effective? How should the rights of those subject to an inquiry be protected? This session will be of particular interest to government and administrative lawyers generally, as well as to tribunal members and lawyers interested in comparative administrative law. Given the widespread use of inquiries these days and their ever growing importance in day-to-day administrative law, a further understanding of the nature of the inquiry process from a comparative perspective will be of great practical value to all involved in the work of administrative tribunals.

**Moderator:** Hudson Janisch, Professor Emeritus, Faculty of Law, University of Toronto, Canada

**Speakers:** The Honourable Dennis O'Connor, Associate Chief Justice, Court of Appeal for Ontario, Toronto, Canada  
Hugh Corder, Dean of Law, University of Cape Town, South Africa

#### 16. World Report #2 Cypress 2

##### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

In the second of two sessions, a panel of distinguished experts from the United Kingdom, New Zealand and Ukraine report on the state of administrative justice in their countries. Find out about current issues, trends and developments and be better prepared to recognize and confront them when they knock on your door.

**Moderator:** David Jones, QC, Barrister and Solicitor, Partner, de Villars, Jones, Edmonton, Canada

**Speakers:** The Honourable Sir Robert Camwath, CVO, FRAM, Lord Justice of Appeal, Senior President, UK Tribunals Service, London, United Kingdom  
The Honourable Justice Bruce Robertson, New Zealand Court of Appeal, Wellington, New Zealand  
Oksana Syroyid, Jurist I Kyiv and M.A. from University of Ottawa, Ottawa, Canada

#### 17. Tribunals for Diverse Users Oak 1/2

##### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

Many countries are no longer homogenous single nationality states. As administrative justice has expanded beyond country borders, so has the diversity of the world increasingly become a regular feature of the domestic sphere of administrative decision makers. What are the expectations of such a diverse user community and how do adjudicators accommodate them. Hear a stimulating presentation by speakers on the forefront of this issue from the United Kingdom and the United States.

**Moderator:** Gary Yee, Special Adviser to the Deputy Chairperson, Immigration Appeal Division, Immigration and Refugee Board, Toronto, Canada

**Speakers:** Dame Hazel Genn, Professor, Faculty of Law, University College London, United Kingdom  
Professor Lisa Brodoff, Clinical Professor of Law, Seattle University School of Law, Seattle, United States

10:30 - 10:45 am

### Refreshment Break Stanley Park Foyer

10:45 am - 12:30 pm

### PLENARY SESSION

#### State of Independence in Various Administrative Justice Communities Stanley Park Ballroom

##### SIMULTANEOUS INTERPRETATION - ENGLISH AND FRENCH

How independent is independent? This question is constantly on the mind of administrative justice decision makers. Adjudicators find themselves increasingly under greater tension when discharging their obligation of independent decision making owed to users and the reality that they work for government whose interest may be adversely affected by adjudication. Hear a panel of experts from Australia, United States and Canada discuss the latest developments in this sensitive area.

**Moderator:** Professor Robin Creyke, Centre for International and Public Law, ANU College of Law, Australian National University, Canberra, Australia  
**Speakers:** Frank Falzon, Barrister and Solicitor, Victoria, Canada

Professor Philip Bryden, Dean of Law, University of New Brunswick, Fredericton, Canada

The Honourable Justice Gilles Letourneau, Federal Court of Appeal, Ottawa, Canada

Ann Marshall Young, Administrative Judge, US Nuclear Regulatory Commission, Silver Spring, United States

12:30 - 2:30 pm

### LUNCHEON

#### Stanley Park Ballroom

Presentations:

- 2007 CCAT Medal - Award Recipient Mr. Ron Ellis, Q.C.
- Marie-Paule Scott Commemorative Scholarship - For the academic year 2006-2007 - Scholarship Recipient Ms. Jennifer Barrigar.
- Greetings from Dorothy Byrne, Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games (VANOC)

2:30 - 3:00 pm

### CLOSING REMARKS

#### Stanley Park Ballroom

Conference Co-Chairs:

- Heather MacNaughton, Chair, British Columbia Human Rights Tribunal
- Walter Pylypchuk, Legal Counsel, British Columbia Workers' Compensation Appeal Tribunal
- Introduction of the 2008 CCAT Annual Conference Co-Chairs

3:00 - 3:30 pm

### CCAT ANNUAL GENERAL MEETING

#### Stanley Park Ballroom

Report on CCAT's 2006 activities and election of the new Board of Directors for 2007-2008.

## Wednesday, May 9

8:00 am - 10:00 am

### Registration Desk Open Stanley Park Foyer

8:00 - 9:00 am

### Working Continental Breakfast

9:00 - 12:00 noon

### ADVANCED HEARING SKILLS WORKSHOP Delegates on their own to travel to the workshop venue located at: British Columbia Labour Relations Board, Suite 600, Oceanic Plaza, 1066 West Hastings St., Vancouver, BC, V6E 3X1 (walking distance from the hotel).

Anyone can ride the bus - but can you drive it? Conducting a hearing is like driving a bus. You're in charge and you have to make all the decisions as you move from point to point. It's up to you how you use your skills and knowledge to arrive safely at the destination. Any number of challenges may arise in the course of the journey. This one-day Advanced Hearing Skills Workshop was crafted and adapted to give you a genuine "hands-on" experience in an instructive setting. Building on the basic principles of natural justice you will encounter fair hearing principles, guidelines for admitting evidence, an approach to assessing credibility, and other common issues associated with hearings. You will learn to conduct hearings more effectively and with more confidence. In addition to demonstrations and group exercises, you will be able to practise your own skills in a mock hearing setting, and to receive individual feedback. Whether brushing up or just starting out, this workshop has something for all adjudicators.

12:00 noon - 1:00 pm

### Working Lunch

1:00 - 4:00 pm

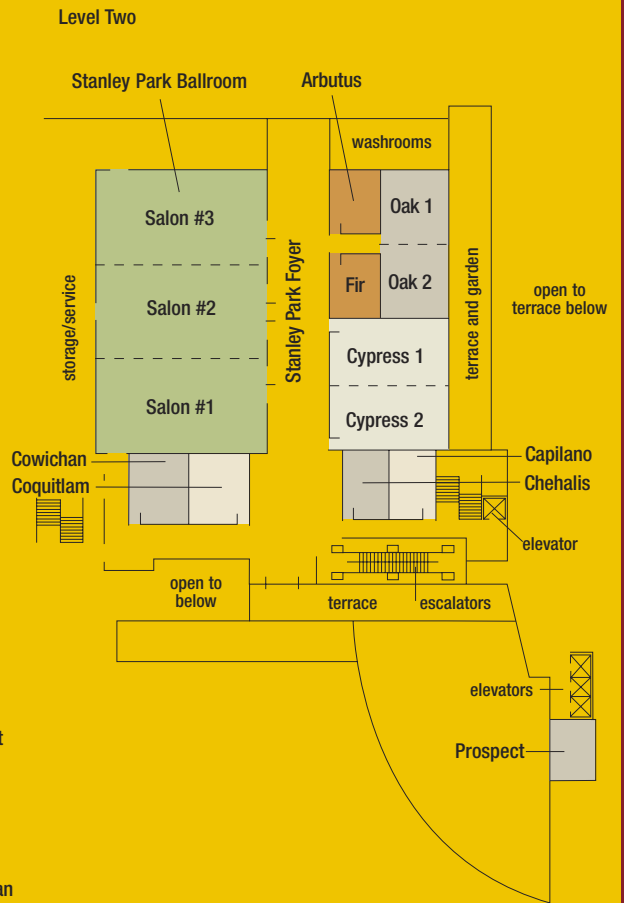
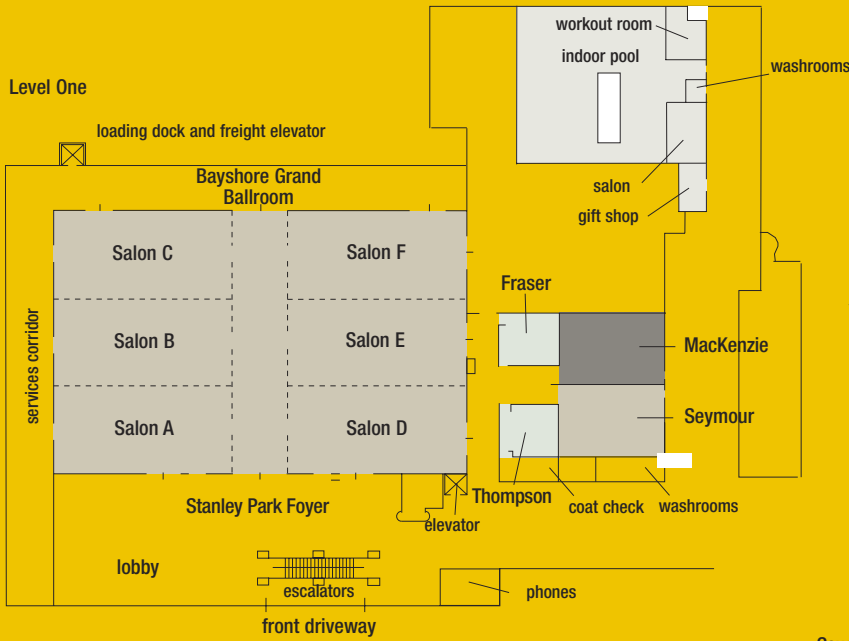
### ADVANCED HEARING SKILLS WORKSHOP - CONT'D

# 4th International CCAT Conference

## PROGRAM-AT-A-GLANCE

Time	Sunday, May 6	Monday, May 7	Tuesday, May 8	Wednesday, May 9 Post Conference Training Workshop
<b>Registration Desk Open</b>	8:30 am - 6:30 pm Stanley Park Foyer	8:00 am - 7:00 pm Stanley Park Foyer	8:00 am - 3:30 pm Stanley Park Foyer	8:00 am - 10:00 am Stanley Park Foyer
<b>Breakfast</b>	Delegates on their own	8:00-8:30 am <b>Continental Breakfast</b> Stanley Park Foyer	8:00-9:00 am <b>Continental Breakfast</b> Stanley Park Foyer	8:00-9:00 am <b>Working Continental Breakfast</b> British Columbia Labour Relations Board
<b>Morning</b>	9:00 - 11:30 am <b>CCAT Board of Directors Meeting Marine</b>  <b>OPTIONAL TOURS:</b> Meet in hotel main lobby for departure  10:30 am - 12:00 noon • Stanley Park Walking Tour  10:00 am - 12:00 noon • City Bus Tour	8:30 - 9:00 am <b>Conference Greetings / Remarks Stanley Park Ballroom</b> Hon. Wally Oppal, Attorney General of BC  9:00-10:30 am <b>PLENARY SESSION</b> Administrative Law in an Era of Globalization <b>Stanley Park Ballroom</b>  10:30 - 11:00 am <b>Refreshment Break</b> Stanley Park Foyer  11:00 am - 12:30 pm <b>BUSINESS SESSIONS</b>  6. Credibility: And the Oscar Goes To... <b>Salon D (Level 1)</b>  7. Ensuring Consistency Amongst Adjudicator Decisions <b>Oak 1/2</b>  8. Administrative Justice in WTO Dispute Settlement <b>Cypress 2</b>  9. World Report #1 <b>Cypress 1</b>	9:00 - 10:30 am <b>BUSINESS SESSIONS</b>  14. Decision Writing: Astute Tips for the Astute Writer <b>Salon D (Level 1)</b>  15. Comparative Views of Inquiry Processes <b>Cypress 1</b>  16. World Report #2 <b>Cypress 2</b>  17. Tribunals for Diverse Users <b>Oak 1/2</b>  10:30-10:45 am Refreshment Break <b>Stanley Park Foyer</b>  10:45 am-12:30 pm <b>PLENARY SESSION</b> State of Independence in Various Administrative Justice Communities <b>Stanley Park Ballroom</b>	9:00 am - 12:00 noon  <b>ADVANCED HEARING SKILLS WORKSHOP</b> Delegates on their own to travel to the workshop venue located at: British Columbia Labour Relations Board, Suite 600, Oceanic Plaza, 1066 West Hastings St., Vancouver, BC, V6E 3X1 (walking distance from the hotel).
<b>Lunch</b>	12:00 - 1:00 pm Delegates on their own	12:30 - 2:00 pm <b>LUNCHEON</b> Stanley Park Ballroom The Hon. Justice John Evans	12:30 - 2:30 pm <b>LUNCHEON</b> Stanley Park Ballroom Awards Presentations	12:00 - 1:00 pm <b>WORKING LUNCH</b> British Columbia Labour Relations Board
<b>Afternoon</b>	1:00 - 1:30 pm <b>Opening/Welcome Remarks</b> Stanley Park Ballroom  1:30 - 2:15 pm <b>PLENARY SESSION</b> Impact of Demographics: As the World Churns Stanley Park Ballroom  2:15 - 2:45 pm <b>Refreshment Break/ "Speed Networking"</b> Stanley Park Foyer  2:45 - 5:15 pm <b>ROUNDTABLES</b>  1. Workers' Compensation <b>Cypress 1</b>  2. Labour and Employment <b>Cypress 2</b>  3. Human Rights <b>Oak 1/2</b>  4. Immigration <b>MacKenzie (Level 1)</b>  5. Economic Regulation <b>Seymour (Level 1)</b>	2:00 - 4:00 pm <b>BUSINESS SESSIONS</b>  10. International Investment Arbitration <b>Oak 1/2</b>  11. Literacy Awareness for Easier Access to Justice <b>Cypress 1</b>  12. Foreign Trained Professionals <b>Cypress 2</b>  13. Expert Evidence: It's Magic <b>Salon D (Level 1)</b>  4:00 - 4:15 pm Refreshment Break <b>Stanley Park Foyer</b>  4:15 - 4:45 pm <b>BUSINESS SESSION</b> The Lighter Side of Listening and Communicating <b>Stanley Park Ballroom</b>  4:45 - 5:00 pm Announcements <b>Stanley Park Ballroom</b>	2:30 - 3:00 pm <b>Closing Remarks</b> Stanley Park Ballroom  3:00 - 3:30 pm <b>CCAT Annual General Meeting</b> Stanley Park Ballroom  3:30 pm <b>Conference Concludes</b>	1:00 - 4:00 pm <b>ADVANCED HEARING SKILLS WORKSHOP CONT'D.</b> British Columbia Labour Relations Board
<b>Evening</b>	5:30 - 7:00 pm <b>President's Reception</b> Currents Restaurant & Garden	6:30 - 10:00 pm <b>Boat Cruise</b> <b>Evening Event</b> Meet in hotel main lobby for departure		

# THE WESTIN BAYSHORE, VANCOUVER HOTEL FLOOR PLAN



**Tower Meeting Rooms**

