



Council of Canadian Administrative Tribunals
Conseil des tribunaux administratifs canadiens

QUALITY DECISION MAKING: HOW YOUR BRAIN MAY GET IN YOUR WAY AND SOME TIPS TO CLEAR THE PATH

PART 1: SEPTEMBER 12, 2022 / PART 2: OCTOBER 6, 2022

Biographies



Moderator/Presenter: David Wright, Chair, Ontario Physicians and Surgeons Discipline Tribunal

David A. Wright has been Chair of the Ontario Physicians and Surgeons Discipline Tribunal and its predecessor since 2020. Previously, he was the founding Chair of the Law Society Tribunal, spearheading the reform of adjudicative processes at the Law Society of Ontario. He has also been an adjudicator at the Human Rights Tribunal of Ontario, serving as Vice-chair, Interim Chair, and Associate Chair. He completed his B.A. in History at the University of Windsor and his LL.B. and B.C.L. at the Faculty of Law of McGill University. Mr. Wright articulated as a law clerk to Madame Justice Claire L'Heureux-Dubé of the Supreme Court of Canada and then completed his LL.M. at New York University. Prior to becoming an adjudicator, he practised labour and employment law. He speaks frequently at conferences, has taught at Osgoode Hall Law School as an adjunct professor, and is the author of several law journal articles. Mr. Wright is vice-chair of the Council of Canadian Administrative Tribunals.

Presenters:



Pamela Chapman, Legal Educator – Consultant

Pamela Chapman is an educator and former adjudicator, mediator and lawyer, who combines these skills in her work in training and curriculum development. She is an experienced adult educator who has worked with groups of all sizes, developing and delivering training on a wide range of topics.

Ms. Chapman has considerable experience in digital teaching and learning. She has developed and delivered webinars using a range of video-conferencing platforms, for groups ranging in size from 30 to 250 participants. Recently she has focused on the use of video-conference platforms for legal dispute resolution, and on training educators how to teach remotely, including how to make digital learning interactive and skills-based. She is also the program director of a multi-day eCourse that brought adjudication training on-line in late 2020, and is a member of the Osgoode Digital Teaching and Learning Community of Practice.

Many of Ms. Chapman's programs focus on adjudication skills, and she has a special interest in cultural competence and decision-writing. She partners regularly with agencies such as the National Judicial

Institute, where she is on the faculty of several courses, the Society of Ontario Adjudicators and Regulators (SOAR), Osgoode Professional Development (OPD), and the Law Society of Ontario. Since 2011 she has been the Program Director of the Certificate in Administrative Adjudication run by SOAR and OPD and is now the Program Director of the Advanced Certificate in Adjudication launched in 2017. Ms. Chapman also develops and delivers training for federal, provincial and municipal tribunals and regulators, professional disciplinary bodies, and other agencies across Canada.

From 2009 to 2012 Ms. Chapman was a member of the Human Rights Tribunal of Ontario, and from 1993 to 2002 a Vice-Chair of the Ontario Labour Relations Board. She also worked as a labour arbitrator and mediator for more than 20 years. Ms. Chapman taught at the University of Ottawa Faculty of Law, Common-Law Section, from 2002 to 2017, and has been an adjunct professor at the University of Toronto (the Faculty of Law, the School of Graduate Studies, and the Centre for Industrial Relations and Human Resources), Osgoode Hall Law School, and the Department of Law in the Faculty of Public Administration at Carleton University. She is a graduate of the University of Toronto (B.A. 1983) and of Osgoode Hall Law School (LL.B. 1986).



Caroline Mandell, Legal, Communication and Litigation Consultant

For over a decade, Caroline was counsel to the judges of the Court of Appeal for Ontario. She has read thousands of factums, edited hundred of decisions, and watched countless hours of oral argument, in every area of law. Caroline knows what persuades—and what doesn't. Now, Caroline teaches judges and adjudicators how to write decisions. She coaches them through the decision-making process and offers practical strategies, rooted in cognitive psychology, to help them do their best work. Caroline also advises litigators on how to craft a winning argument and—the trickiest part—how to communicate it to the court.

Caroline has a JD and an MA from the University of Toronto and was called to the Ontario Bar in 2005. She has taught at the University of Toronto, Osgoode Hall Law School, and Ryerson University, and was an adjudicator with the Ontario Health Professions and Health Services Appeal and Review Boards.